

## 2025 BOARD OF DIRECTORS ORIENTATION

Wednesday, April 9, 2025

9am - 12:00pm Orientation

- 1. Welcome To Orientation and Introductions Scott Somers
- 2. Legal Issues James Hazlewood
  - Governing Documents
  - Board Member Duties
  - Liability: Safe Harbor/Risks
  - Open Board Meetings
  - Member Rights to Speak
  - Code of Conduct

## 3. Administration/Operations

- Scott Somers
  - Vision/Mission and Brief History
  - Board Duties and Responsibilities/Credo
  - Committee and Responsibilities
  - Organizational Chart and Staff
- Nanci Moyo
  - Review of Website and All Documentation
  - ➤ Fact Sheet Emails
  - ➤ Roberts Rule of Order
- David Webster
  - Budget and Calendar Development
  - > Annual Audit
  - Reserve Funds
  - Investment Policy
- IT Department Randy Cheatam
  - How IT Supports the Board
- HR Department Chris McNeely
  - Overview of personnel
- Membership Department Kris Zubicki
  - Overview of Membership Department
- Recreation Department Steve Kindred
  - Overview of Recreation and Staffing
- Communications Departments and Facilities Department Natalie Whitman
  - > Overview of Communications Department and Facilities Department
- 4. Retreat Ideas



#### ISSUES/TOPICS

- What is GVR?
- Governing Documents and Statutes
- Board Member Duties
- Liability: Safe Harbor/Risks
- Open/Closed Board Meetings
- Members' Right to Speak
- Code of Conduct



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## Our Firm

We have 40 attorneys firm-wide that practice nonprofit corporation, community association, collection, insurance defense and business law all over Arizona

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# What is GVR?

- Federal IRS/Tax designation 501(c)(4), and an Arizona nonprofit corporation
- IRC 501(c)(4) provides for exemption of social welfare organizations
- Not organized for profit but operated exclusively for the promotion of social welfare.
- Must be primarily engaged in promoting in some way the common good and general welfare of the community.

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> CCGR'S

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#### How is GVR different than HOA's?

- GVR has mandatory dues, much like mandatory assessments of HOA's, and is a nonprofit corporation, like most HOA's
- GVR owns real property, like planned community associations
- GVR has some mandatory membership in subdivisions, like HOA's.
- GVR does NOT enforce property restrictions on Lots in CC&Rs, nor does it maintain Lots
- GVR, like Sun City, is also covered by a specific exception in the planned community statutes because of the date of its formation, and the fact that it does not enforce property restrictions.

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#### **GVR Governing Documents**

- Articles of Incorporation Serve to create the corporation under State law and define the purpose of the organization
- Bylaws Set forth corporate operations such as Membership and Board meetings, election of Board members and officers, duties of the Board, quorum requirements, Member qualifications, GVR Property, dues and assessments, officers, committees.
- Corporate Boundary Document contains history of various agreements and votes that have added the various residential areas into GVR's jurisdiction – by either mandatory membership in subdivision restrictions, or by allowing voluntary membership from subdivisions with a Deed Restriction recorded on the lot.

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## **GVR Governing Documents**

- Corporate Policy Manual (CPM) These are Board-made policies that are more detailed in nature, flowing from the Bylaws and statutes primarily. General topics:
  - Membership and Facilities
  - Board of Directors
  - Committees
  - Chief Executive Officer
  - Fiscal/Accounting
  - Programs and Clubs
  - Code of Conduct

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## Statutes that Apply to GVR

- AZ Revised Statutes 10-3101 et seq. the Nonprofit Act.
- Provides a framework. Often fills in gaps if governing documents do not cover a topic at all or adequately. Meetings, records, votes. Standards and Duties of Directors – on upcoming slides.
- Federal and State Employment Laws
- Americans with Disabilities Act (ADA) with respect to facilities open to the public



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## Condo | HOA | Defense | Busine

#### **Board Member Duties**

- Legal Duties ARS § 10-3830 (Nonprofit Act)
- Good Faith, Duty of Care, and Duty of Loyalty
- Good Faith (Subjective). Do you think you're doing the right thing?
- Follow all and the "business judgment rule" protects you

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Duty of Care; Duty of Loyalty	
Duty of Care (Objective Standard)  ✓ Prudent person, Like position, Similar circumstances  ✓ Make Informed decisions  ✓ Understand issues and concerns	
✓ Seek professional advice when necessary	
Duty of Loyalty (Objective/Subjective Standard - Act with reasonable belief in <b>best interest of the</b>	
corporation. <ul> <li>Keep information and legal opinions confidential</li> <li>Am I placing my personal interests ahead of those of the association? I.e., "conflict of interest"</li> </ul>	
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CHDB Law Couts 160, Orderso (Business	
"SAFE HARBOR" and Indemnity for Directors	
<ul> <li>In addition to following the statutory duties (which provides protection from liability under the business judgment rule), Arizona has another protection: The Nonprofit Act states that directors can rely on experts, and reliable employees, committees and agents (the "safe harbor"), even if advice was wrong.</li> </ul>	
• The Nonprofit Act also limits liability of directors and provides for indemnification against third party claims.	
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Code: ISO, Enforce: Business	
Risk of Liability	
Relatively low risk with indemnity in statute and insurance.	
How can you minimize risk of being sued (corporation or director)?  - Be diligent in your deliberations and decision-making (including careful reading of documents)	
Be aware of your statutory duties.     Seek advice from others when you need help (and follow that advice)	
,	

## **Open/Closed Board Meetings**

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Article IV, Section 5 of the Bylaws.

Section 5: Open Meetings. All meetings of the Board at which official business of The Corporation is transacted, with the exception of meetings limited to personnel and/or legal matters, shall be open to all members of The Corporation. The time and place of all such meetings shall be made available to the membership of The Corporation.

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## Members' Right to Speak

- CPM 2.3.2.C
- Member comments made to Presiding Officer
- No member may interrupt another member
- Members act in a courteous and civil manner.
- May speak to action items after all Directors have had an opportunity to speak to the issue, for no more than two (2) minutes
- Members may speak for no more than two (2) minutes on any other GVR issue prior to the Consent Agenda and prior to adjournment of each Regular or Special Meeting

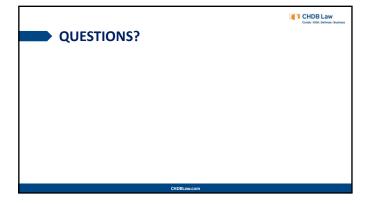
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#### **CPM - Board Code of Conduct**

- The Board Code of Conduct and Enforcement Procedures are in the Corporate Policy Manual, Part 2, Section 4
- Familiarize yourself with them.
- Based on respect for each other, for the Corporation, and  $\mbox{\sc Members}$

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#### **Orientation Agenda**

Welcome To Orientation and Introductions – Scott Somers

Legal Issues – James Hazlewood

Administration/Operations
Scott Somers - CEO
Scott Somers - CEO
Nanci Moyo - Administrative Supervisor
David Webster, CFO - Finance Department
Randy Cheatham, IT Director - IT Department
Chris McNeely, Human Resources Manager, HR Department
Kris Zubicki, Members Service Director, - Membership Department
Steve Kindred, Recreation Services (Video)
Natalie Whitman, COO - Communication Department and Facinities

## Mission Statement

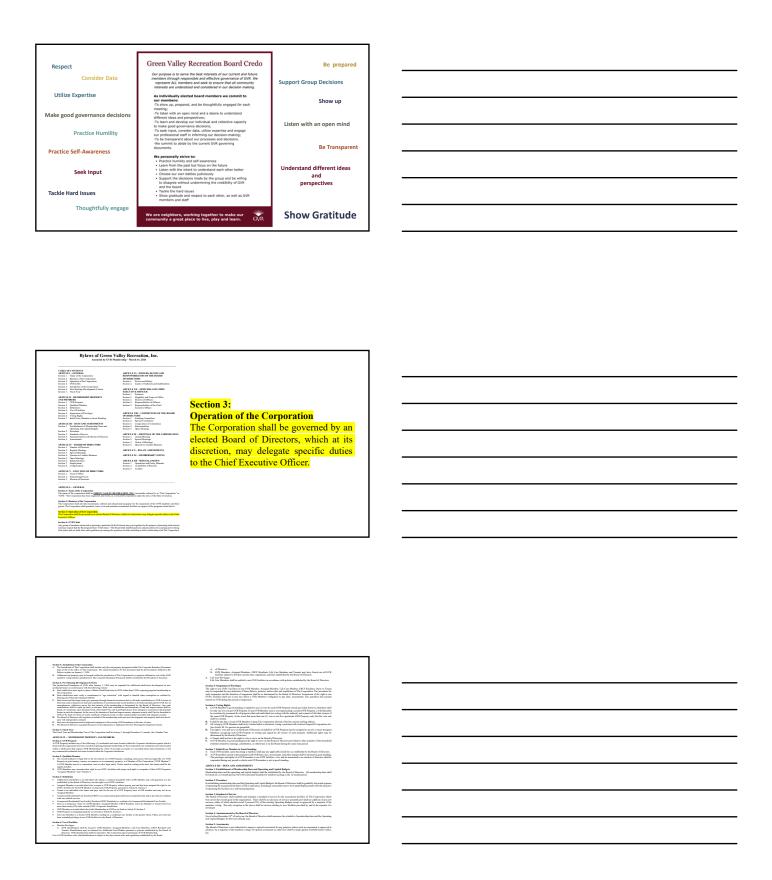
To provide excellent facilities and services that create opportunities for recreation, social activities, and leisure education to enhance the quality of our members' lives.



#### Vision Statement

To be a friendly, vibrant community of choice for adults desiring lifelong opportunities for physical, mental, and social engagement.





# ARTICLE IV- BOARD OF DIRECTORS Section 1: Number of Directors legitar meetings of the Board shall be held at least quarterly, on a schedule telemined by the Board Section 3: Special Meetings pecial meetings of the Board may be called by the President or the Vicel resident or shall be called by the President of Vice President when requested by yr box (2) Direction. Two (2) days written notice shall be given to each Direction yr box (2) Direction. Two (2) days written notice shall be given to each Direction to the president of the pr Section 7: Employment Nothing contained in those Bylaws shall be construed to probable the employment of any massion of The Corporation except that by the (1) Discloss. Yen (2) days, within notice shall be given be each Disc drain special responsible properties. 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If the contribution is marked of the flower of The Contribution is been in the contribution in the contribution of the contribution is the contribution of the contribution is the contribution of the contribution is the contribution of the c ARTICLE VII — OFFICERS AND CHIEF EXECUTIVE OFFICER Section 1: Positions Heated officers of The F 1: Positions officers of The Corporation shall be the Provident, Vice President, Screeney, Transver, Assistant Secretary and Assistant rer. This sequence of officers determines their sensority. In addition, the Chief Executive Officer shall serve as an ex-officer into member of the Reset to be viscal: ARTICLE VII — OFFICERS AND CHIEF EXECUTIVE OFFICER Section 1: Positions Elected officers of The Corporation shall be the President, Vice President, Secretary, Treasurer, Assistant Secretary and Assistant Treasurer. This sequency of officers determines their servicity. In addition, the Chief Executive Officer shall serve as an exclidio, conviously member of the Board. Section 3: Election of Officers Officers shall be elected by a majority vote of the Board within thirty days after the Annual Meeting. sombreshy and shall carry out all orders and resolutions of the Board of Devectors and shall says at the content with mismatests and as makes, seen, sortages, dock, and contents with the screening considerable and the second of the content of the screening of the second content of the screening of the second content of the second contents of the second contents of the second contents, and the second contents of the second contents o Tensions: (Checke, Any shork in the annual of \$2.500.00 or more that he signed by 100.2) officers of the Corporation or Segment (Checke, Any shork in the annual of \$2.500.00 or more that he annual of \$2.500.00 or more than the Checke (Checker) or Checker, Any short in or annual of the 100.00 of the barriery below the state of th Section 1. Standing Committees The lines of Committees I Based Affairs, Found Affairs, Nominations & Education The Board of Disables white Endolfs the Software of the Committees shall be an defined within the Corporate Pedag Massad. The Committees that almost policy recommendations to the Board of December to opposed. stime 2. Special Committees. Special or Ad likes committees may be established by the President form time to time to some specials, when term reported, when the established, the delices and exposmbolities of the committee along with a standation for the compilation of amount talks are to be approach by the Brond. Addit Committee. The Adult Committee and encoupy an even-sight note of the financial standards, returned controls, etc. of The assigned take are it to appeared by the Bread. And Committee. The Model Committee and full energy are coveragle rate of the framewid eluminary, informal controls, etc. of The Composition with convers to the broken and means and the articles of Management and Bolt processed. The Chimeson, a makes in goal designed, and bit to make an entitle or of the Composition or annoher of the Ford Allian Committee. The The framewid recently of The Composition shall be antified differential the stew of such found pass by an independent midding Exp. Section 8: Open Meritage All Committee meetings, enhancementare meetings and weeking section meetings are closed or open meetings at the descretion of each wish Committee.

# All Control of a power of the control of a p A finding will to oppose. APPLICE 3—MINISTRAIN TOTICS The dense of adjusted and pass and that regarding agreed of the medium and pay man, and any man and pass and pass and the application of the applic CPM PART 2 - Board of Directors **GVR** SECTION 1 - GOVERNANCE Powers and Responsibilities A. The Board shall be the governing Board of GVR, establishing policies and monitoring compliance with those policies. The governing Board year beginn after the Annual Meeting and ends following the next Annual Meeting. B. The Board shall participate in developing, tracking, and maintaining a strategic plan to assist GVR in shaping its future. The Strategic Plan and accompanying annual Work Plan shall help drive a 5-Year Capital Plan for GVR. Towards that end, the following policies are an integral part of the plan. Annual Strategic Plan Review – Each year the Board shall review and approve an annual Work Plan consistent with the Strategic Plan. Integration with Programs and Services – The Strategic Plan, the annual Work Plan, and the 5-Year Capital Plan shall be provided to Board Committees, and GVR staff to facilitate and assist with, and support action items which pursue the fulfillment of plan objectives. Integration with the Budget Process – The objectives contained in the Strategic Plan and the 5-Year Capital Plan shall provide the primary basis upon which annual budget recommendations are made.

 Progress Updates to the Board – The 5-Year Capital Plan shall be a standing element report of Board and Board Committee meetings. Written status papers will be provided to the Board prior to the Board Orientation.



#### CPM PART 2 – Board of Directors Continued

C. The Board is responsible for governing in a manner that emphasizes strategic leadership rather than administrative detail. It is to be proactive in its decision making and maintain a clear delineation between staff and Board roles.

In this spirit, the Board will:

- Review the responsibilities, powers, and duties of the Board annually at the first Work Session after the Annual Meeting.
- 2. Review and approve an annual budget and ensure proper financial controls are in place.
- 3. Attend orientations, retreats, trainings, and conferences, etc. for continuing education for the role and
- Appoint a CEO and evaluate the CEO's performance on at least an annual basis. The CEO is the Board's only
  employee and the CEO is responsible for the staff.
- 5. Seek CEO recommendations, suggestions, and proposals on matters that come before the Board.

Continue on next slide



#### CPM PART 2 – Board of Directors Continued

- Focus on the intended long-term goals of the organization, not on the administrative or programmatic means of attaining these goals. The Board's connection to the operation of the organization is through the CEO, and all operational and departmental questions and issues shall be directed to the CEO.
  - 7. Establish policies which address:
    - The products/services (needs vs costs vs member benefits)
       Ethical and other boundaries for which the CEO shall be held accountable.
    - c. Board roles and responsibilities
  - 8. Value and honor differences and encourage diversity in viewpoints.
- Adhere to practices of good governance; discipline itself as to attendance and meeting preparation; and support all policies approved by the Board. Individual Directors shall not undermine Board decisions.
  - 10. Provide open and effective governance, represent the best interests of The Corporation and membership, and be accountable to the membership by competently, conscientiously and effectively executing its governing obligations

GVR	CPM PART 2 – Board of Directors
<b>GVR</b>	Code of Conduct
SECTION 4 - CODE O	OF CONDUCT
1. Board Cor	le of Conduct
	SVR Board commits itself and its members to ethical, effective and businesslike conduct, and to that end, Directors must abide by the
2. 3. 4. 5.	The Pessing Officer shall preserve decount, and will othermise points of order, adulyet to the right of any Director to appeal to the board, and call to other any person and disquire the certifician of the board, and call to other any person and disquire the certifician of the board of the certifician of the certifi
7.	the following:  In birthrough with the dubes of OVR staff or controllers or giving direction to any CVR employee or contractly.  In birthrough with the dubes of OVR staff or controllers or the CVR employee or contractly.  C Directors must not disclose confidential information addressed in an Executive Session of in a communication with liquid coursed without the superconditions and in a communication with liquid coursed without the superconditions addressed in an Executive Session of in a communication with liquid coursed without the superconditions and the controllers are provided the superconditions and the controllers are provided the superconditions are provided in the management in the following condition which that the determined untited of the scope of their dubes as Directors for determined the controllers are provided in the management of the following conditions with the controllers are provided to the scope of their dubes as Directors for determined the controllers are provided to the scope of their dubes as Directors for determined the scope of their dubes as Directors for determined the scope of their dubes as Directors for determined the scope of their dubes as Directors for determined the scope of their dubes as Directors for determined the scope of their dubes as Directors for determined the scope of their dubes as Directors for determined the scope of their dubes as Directors for determined the scope of their dubes as Directors for determined the scope of their dubes as Directors for determined the scope of their dubes as Directors for determined the scope of their dubes as Directors for determined the scope of their dubes as Directors for determined the scope of their dubes as Directors for determined their dubes as Directors for determined the scope of their dubes as Directors for determined the scope of their dubes as Directors for determined their dubes as Directors for determined the scope of their dubes as Directors for determined their dubes as Directors for determined their dubes as Dir



#### **CPM PART 7: COMMUNICATIONS**

#### SECTION 4 - BOARD OF DIRECTORS COMMUNICATIONS

7.4.1 Board of Directors Email Policy
GWR provides each Director with an official individual GWR Director Email Address. If a Director receives a communication directly from a
member in a personal non-GWR email account or in the individual Director GWR Email Address that concerns GWR business and/or Board
matters, the Director may choose to forward the same to the CEO for review, and if appropriate, arctiving and response.

Board of Directors Internal Email Policy

2 Board of Directors Internal Email Policy costs may communicate among themselves and with staff by email using the individual GVR Director Email Address provided by GVR should not discuss policy or the business of the Corporation with a quorum of the Board, to avoid the perception that decisions are, g made outside of meetings. This promotes the goal of transparency (Section 7.1.1.4) with the membership by having debate and assion in open meetings, Open meetings are required by Article IV, Section 5 of the Bylaws.

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#### MEMORANDUM

Board of Directors Department Heads FROM: S cott Som ers. CEO DATE: April 3, 2024

Equal Information to Board Members, Contact with Staff, and Board Authority

By providing equal inform ation, we promote # anispieron; and enuer that everyone has the same information for decision-making. Therefore, in the interest of providing equal information and enuing immuniprice, where 3 Board enter boules in a speaking on request to the CSO or 4 a Gepartment the fact is expansion-celested, the CSO or department head that is expansion-to-elected, the CSO or department head shall provide the original question and the antierre concerning the intury to the textice Southern concerning the inturbuly to the textice Southern concerning the inturbule of the control of the cont

Resistence opinite that the Board is a whole has one mp ployes, the CEO, and therefore neither the Board, nor individual Descrices, can or should describ OVX staff. Since the CEO works for or for one of the CEO works for an extension of the Board, place recognite that individual requested behalf of the Board, on the Board, place recognite that individual requested research, data or information should be limited to an unterful that can be gathered into no extension of the place of the Board or another limited to positive fair on one cells defined to provide particular staff that the man those of



#### **GVR BOARD MEETINGS**

Bylaw Article IV, Section 2
Regular meetings of the Board shall be held at least quarterly on a schedule determined by the Board.

#### CPM PART 2. Section 3 Meetings

CPM PART Z, Section 3 Meetings

Board meetings, excluding Executive Sessions, are open to the general membership and shall be
announced in all available GVR electronic and print media.

A Board meeting occurs when a quorum, majority of Directors, convenes to consider or transact business

Regular Meetings are the voting sessions when the Board takes official action. There must be a quorum of Directors at the meeting for action to take place. Generally, on the fourth Wednesday of the month unless agreed upon otherwise.

**Work Sessions** are not for taking action, but are for the Board to hear presentations, discuss matters, and listen to pertinent topics. Work Sessions do not require a quorum since official action is not taken. Generally, on the third Wednesday of the month unless agreed upon otherwise.

Special Meetings may be called by the President, Vice President, or at the request of any two (2) Directors, due to special circumstances.

Executive Sessions will be closed to handle legal or personnel issues. Directors shall not disclose the information discussed in an Executive Session,

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#### CPM PART 4 - Chief Executive Officer

## AUTHORITY OF THE CEO



#### BYLAW ARTICLE VII -Committees of the Board of Directors

#### Section 1: Standing Committees

#### Section 2: Special Committees

Section 3: Composition of Committees

The Chairpenso of the Audit Committee shall be nominated by the President of the Board and the Finance Director of the Corporation with Board approval. The Chairpenson of each Standing and other Special Committee of of the Board shall be a member of the Board annianced by the President with Board approval. Committee members shall be anneather of the Corporation and/or members of the Corporation suffice of the Corporation sufficiency of the Corporation suffice of the Corporation sufficiency of the Corporation sufficiency

Nominations & Elections and the Audit Committees, each committee shall have the power to appoint subcommittees from among GVR members and may delegate to tite car yof its duties and powers.

Section 5: Open Meetings
All Committee meetings, subcommittee meetings and working session meetings are closed or open meetings at the discretion of each such Committee.



## CPM PART 3 - Committees

#### BOARD AFFAIRS COMMITTEE

Recommend modifications in organizational policies and governing values to help guide the Board in achieving its strategic goals. Assist the Board in effectively carrying out its governing functions in such a manner so as to clearly delineate the roles and responsibilities between governance and management.

Review and recommend revisions, when appropriate, to the governing documents of The Corporation.

If a committee, member or staff would like to have the BAC review a change to the CPM or other governing documents before it is taken to the Board, the requested change and rationale should be sent to the chair and staff liaison of BAC at least a week prior to the next BAC meeting.

#### FISCAL AFFAIRS COMMITTEE

Responsibilities
Review and recommend the annual budgets, including any fees or
dues changes to the Board. Such review will consist of
recommending, funding, financing, and usage of Reserve.

Monitor progress toward achievement of annual fiscal objectives.

Review financial statements, such as Operational Statement of Financial Position and Statement of Activities and capital purchases, and report to the Board, as appropriate.

Review and recommend to the Board policy changes, if necessary, to assure financial control.

#### PLANNING & EVALUATION COMMITTEE

Responsibilities

Meet quarterly, or as necessary, to review and recommend the capital projects for the Capital Improvement Plan to the Board, per the CPM.



#### CPM PART 3 – Committees

#### Continued

AUDIT COMMITTEE
The Audit Committee functions in the capacity of an independent orienter of the function in the capacity of an independent orienter of an independent controls. This oversight is conducted by review of the reporting and communication with a qualified independent auditor, firm and communication with a qualified independent auditor, firm an independent conduct between OVP and the auditor, firm an independent conduct between OVP and the auditor, firm an independent conduct between OVP and the auditor, firm and independent conduct between OVP and the auditor, firm and independent conduct between OVP and the auditor of the conduction of the overall c

- incipal functions of the Audit Committee are:

  1. To recommend a CPA firm to the GVR Board to act as the Corporator's independent auditor.

  2. To review the independent auditor's terms of engagement.

  3. To review the results of each audit including opinion, considering the auditor's terms of the auditor and the auditor an
  - Joanicalouris, or expectations with the abustion and VPR Management and to the committee, and to review VPR Management and to the committee, and to review VPR Management's response with GVR Management is is deemed necessary.

    On the Management and the hidependent auditor during VPR Management and the independent auditor during VPR Management and VPR Management and

  - GVR Management and the independent adultur burning an audit.

    6. To review the IRS Form 990 with the CPA and GVR Management as is deemed necessary.

    7. To review the adequacy of internal financial controls with GVR Management and the board.

- INVESTMENTS COMMITTEE

  Responsibilities

  IF. has the insurance specific responsibilities and duties with respect to the GVR Reserve and concerning specific responsibilities.

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#### CPM PART 3 - Committees Continued

## NOMINATIONS & ELECTIONS COMMITTEE Responsibilities

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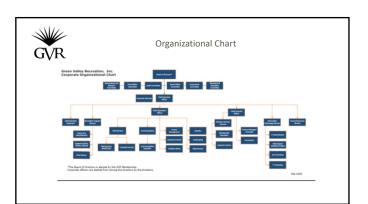
  counting of ballots, at the discretion of the ard may be conducted by an independent anization (e.g., Pima County Elections or cronic voting firm), in which case the results all be obtained from the organization by the minations and Elections (N&E) Chaipperson or ir representative. (Bylaws Article V Section 3)

3. In the election of Directors, if there are fewer than fifty (50) valid votes separating the last successful candidate and the first unsuccessful candidate in the election, or less than a fifty (50) vote difference on any other ballot issue, then the Board may, at its sole discretion, order a recount.

- D. Election Results

  1. The Chairperson shall notify the Board Secretary of the results of the election.

  2. The Committee Chairperson shall report the Chairperson shall report the committee of the chairperson of the election of the chairperson of the chairper




# FINANCE CFO DAVID WEBSTER

	Finance – Budget Schedule	
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August	Center Assessments are completed and MRR (Maintenance Repair & Replacement) is updated	
September	Staff presents Operating and Capital Budgets to FAC	
October	Budget is presented to the Board usually in a work session in October	
November	The deadline to approve the 2026 budget is Nov. 15, 2025	

## Finance – Reserve Funds

Maintenance Repair & Replacement Fund - a 3<sup>rd</sup> party prepares an annual MRR study that is used for planning and budgeting for GVRs existing facilities.

Pool MRR Fund – Funded annually in the budget so GVR can be prepared for future pool replacements.

Initiatives Fund – Funded by percentages of Capital revenue. 20% of the Member Change Fees received and 25% of all Initial Fees collected. The fund is used for new real property, facilities, and infrastructure.

Emergency Fund – safety net used for unanticipated repairs or severe economic downturn.

	Finance – Annual Audit
	An annual audit is required by the GVR Bylaws
	The Audit Committee oversees the recommending of a CPA firm and review of the audit and tax return (tax form 990)
	The audit is conducted January – March each year by an independent CPA (A and D CPAs)
	The audit report includes a GAAP (Generally Accepted Accounting Principals) Financial Statement and a Management report
	The audit must be accepted by the Board of Directors no later than Nov. 15 <sup>th</sup>
_	
	Finance - Investment Policy
	The Investment Policy Statement (IPS) is approved by the Board of Directors
	The IPS provides a framework for ensuring that GVR investments are managed consistently with GVR's short- and long-term financial
	objectives
	Designated Reserves are managed by Corient with Charles Schwab acting as custodian.
	Operating Investments are held by J P Morgan.