



MINUTES

Board Affairs Committee

Tuesday, March 11, 2025, 1:45pm
WC Room 2 / Zoom

Committee: Bart Hillyer, Chair, Beth Dingman, April Hasson Hillard, Ed Knop, Joe Magliola, Pat Reynolds, Lanny Smith, Jodie Walker, Marge Garneau (ex-officio), Scott Somers (CEO), Nanci Moyo (Administrative Supervisor/Liaison)

Board Attendees: Kathi Bachelor, Dave Barker, Candy English

Visitors: 3

1. Call to Order / Roll Call – Establish Quorum

Chair Hillyer called the meeting to order at 1:45pm MST. Roll call / Quorum established.

2. Approve or Amend Agenda

MOTION: Walker moved / Hillard seconded to move B before A in business.

Passed: unanimous

3. Approve Meeting Minutes: January 14, 2025

MOTION: Walker moved / Magliola seconded to approve January 14, 2025, Meeting Minutes as presented.

Passed: 7 yes / 1 abstain (Reynolds)

4. Chair Comments:

- Last meeting of the Board year.
- Thanked the Committee members for being on the Committee.
- Gail Vanderhoof resigned from the BAC.

5. Business

A. Member Code of Conduct CPM Changes

BAC consensus is to keep the language presented in the attachments with these amendments in red:

- Add to 1.2.4.A.9 Any person refusing to comply with the Code of Conduct and other policies and rules of the organization may be asked to leave GVR property. A member or guest who is asked to leave GVR property is expected to leave **peacefully** and immediately. **For lack of compliance**, GVR staff is authorized to contact the Sheriff's Department to report any person for trespass.
- Add to 1.3.2.B.1: Minor Violations include, but are not limited to, not presenting a **valid** member card...
- Include in Minor and Major: **A member knowingly aiding or abetting unauthorized persons to use GVR facilities or services...**

- Move from 1.3.2.B.1 Minor Violations to 1.3.2.B.2 Major Violations: Major Violations include, but are not limited to, **abusive language**,...

BAC asked staff to come up with clear definition for code of conduct violations major and minor for the upcoming BAC meeting in May.

B. Guest Pass Policy

CEO Somers and Kris Zubicki, Members Service Director, reviewed the Guest Pass Policy with these highlights:

- Currently the Guest Pass is limited to 4 guests at a time. Limiting to four has helped some abuse of the Guest Pass.
- Guest pass, abuse, and temporary need to be defined in the CPM.
- The reports show there is excessive abuse by a limited amount of people; many abuses are reported to the Membership Department by the COAs in the field; some abuse is discovered when a person (non-member) brings a card to the West Center Box Office and the card is not being used legitimately; some members may use their Guest Pass or Complimentary Pass when they have lost their member pass; owners of rentals (whether member owned or AirBnb or VRBO) allow Guest Pass use; and others have expired cards and members let them in the facilities since they present a card.
- Questions asked: 1) Should the Guest Pass be based on how many times the card is scanned into a facility (considering some facilities more scans are required vs. other facilities) or for how many days of use with unlimited scanning of the card; 2) should it be limited to consecutive days or a limited amount of days for the year per card.
- Suggestions offered: 1) See if there is software and scanners that can count the number of times a card is scanned; 2) Need to have a punishment that helps prevent the issues (possibly a financial impact); 3) Make a general rule for people with a guest card regarding limiting time and the card will stop working after the time is up; and 4) Put information in the eBlast for members to call the COA (number at the Facilities) when they see abuse of the Guest Cards.
- The abuse of the Guest Pass is across all facilities.

Consensus of the BAC is for staff to bring forth a proposed Guest Pass policy at a future meeting of the BAC with a fresh, bold approach, providing definition to address problems above.

C. Year-End Report

MOTION: Knop moved / Walker seconded to approve the Year-End Report and present to the Board at the March Regular Meeting.

6. Member Comments: Comments were made during the meeting.

7. Adjournment

MOTION: Walker moved / Smith seconded to adjourn the meeting at 3:08pm. Passed: unanimous

Next Meeting: Tuesday, May 13, 2025, West Center, Room 2/Zoom, 1:30 – 3:00pm