

**Full Name:** Carol Crothers  
**Subdivision/HOA:** Acres  
**Member Since:** 05/2005  
**Reside Months:** 9

- ✓ I have read the GVR Board of Directors Code of Conduct and if elected, agree to sign it and abide by its terms.
- ✓ If elected, I agree to attend one to two days of new Director training.
- ✓ If elected, I agree to complete policy governance training.
- ✓ If elected, I agree to put the Corporation's interest above any special interest group.
- ✓ I agree to participate in a brief candidate video interview that will be published on the GVR website.

1. Directors serve for three-year terms. Do you anticipate maintaining your GVR membership and residing in GVR's jurisdiction for the next three years?
  - yes
2. Time commitment can vary significantly depending upon the business before the Board and a Director's committee participation. Typically, the Board and committees hold regular meetings once a month, but additional meetings are often scheduled. Are you able to make this type of time commitment? Please list any time conflicts you may have.
  - Yes, none.
3. What best describes your motivation for joining our Board of Directors?
  - I love Green Valley and believe GVR can be an outstanding organization that lives up to its mission. Unfortunately, special interest groups and "the good old boys" have attempted to turn GVR into something different. GVR's purpose is to provide outstanding recreational and social value to its members, not to be the local chamber of commerce or board of realtors. We used to be the best value in the nation, offering more amenities at a lower cost than anywhere else. We can be that again!
4. It is important that you are able to communicate electronically and have access to a computer. On a scale of 1 (novice) to 5 (very experienced), how would you rate your technical skills with computers, teleconferencing, video conferencing, etc.?
  - 4
5. Please list any other boards, committees, task forces or volunteer activities in which you have participated in the last ten years.
  - I served on the GVR board for 3 years (received the most votes when I ran). I was elected President and appointed the most experienced fellow board members to chair committees, regardless of affiliations. I attended almost all committee meetings and worked at ensuring all directors and members had the opportunity to express themselves in open meetings. The next year I was elected Treasurer and served as chair of the Fiscal Affairs committee. We increased services without increasing dues
6. Briefly explain how your education and/or previous life experiences will be beneficial to you as a Director.
  - I retired as an IBM executive after 32 years with the company. I worked many different jobs including development partnerships with major universities and Boeing, direct responsibility for teams of over 100 people, budgets in the \$100's millions, and the creation of a special business unit within IBM to develop supercomputers. I learned that the customer is always right, you need to expect competency to get it and the only way to improve is to listen, set goals, measure and repeat.

7. Describe your use of GVR facilities and participation in GVR activities in the past two years and how your GVR involvement has prepared you to serve on the Board of Directors.
  - I am an active user of GVR facilities and services and have always been a volunteer. I volunteer with entertainment, fitness centers and of course with the board and committees. Various activities include fitness, swimming, tennis, hiking, biking, shuffleboard and used to play pickleball. I was the volunteer coordinator of the pickleball tournament at the senior games when we only had 3 courts.
8. How would you change GVR over the next 5 years?
  - First and foremost, I want to be sure GVR is focused on its mission of providing high value recreation, social activities and leisure education to its members. The board should promote an open environment where member views are encouraged and considered. Trade-offs must be made based on data and experience. We can't do everything for everybody, but we should strive to be fair and live up to our value-oriented mission.
9. How would you prioritize and finance the proposed projects being discussed by Planning & Evaluation Committee (P&E)?
  - I would dissolve the P&E committee and expect the CEO and our staff to develop recommendations based on the balanced needs of the entire membership. P&E has become a hotbed of self-interests. Don Lathrup was the last chair to get many members involved and try to find a logical methodology for trade-offs. Policy Governance holds our CEO responsible for a balanced view of needs and for recommending alternatives and funding approaches.
10. What other projects besides current P&E projects would you propose and how would you prioritize those projects?
  - First, I would recommend that the CEO optimize the use of our existing facilities. We should be saving money while many of our facilities are closed. When we return to normal, space usage should be analyzed and optimized to prevent inefficient scheduling. Fitness centers have the highest usage of any GVR facilities. Approved and funded projects such as remodeling unused space at Desert Hills and expanding the Clay Studio, should be accomplished before focusing on other projects.